

## **Marie Garibaldi ADR Inn of Court Membership Satisfaction Survey**

The members of the Marie Garibaldi Inn of Court completed a recent satisfaction survey. A copy of our survey is included in the submission.

To summarize, the members were pleased with the location. It is centrally located with easy access to most major highways. The meeting rooms, conference facilities and dining options were well received. The members seemed to very much enjoy the varied programming. Although we have found that a consistent venue is preferable, it is our policy to vary the format of our programming. Programs include individual speakers, authors, academics, and panelists from both our own membership and outside experts. We have joint programs with other Inns as well as other ADR organizations. Our programs sometimes involve PowerPoint's, video presentations, and interactive role-plays. We always allow time for questions and answers and usually have very lively discussions. Our Inn is a certified CLE provider. We have significant amounts of accompanying written material for each program including judicial cases, law review articles, legal forms, court rules, association rules (i.e. AAA) and / or relevant news articles.

We were very pleased to see that a large number of members were interested in participating in our future programming and membership activities. We also are planning a strategic planning retreat in the fall, with an enthusiastic Chairman and a sizable group of volunteers to form a retreat committee. A number of our members expressed an interest in assisting with the Achieving Excellence Program.

In the future, we would encourage our members to more regularly use the American Inns of Court website and our own Garibaldi Inn website. Furthermore, our members expressed an interest in increasing membership to newer members of the Dispute Resolution community. Our Inn has significant gender diversity both in its leadership and its membership. It would like to increase minority diversity in the future. On a lighter note, our Inn members liked that we included "spouses and significant others" at our holiday party and enjoyed having live music. They were receptive to using an alternate venue for the party. We are exploring the use of a country club or restaurant in the future.

## GARIBALDI INN SURVEY 2014

Colleagues: Please answer the following survey questions and return by e-mail to  
by **Monday, June 23 at noon** so we may consider your response at the Executive Board Meeting:

1. Is the time, place and Dolce facility appropriate for Inn meetings? If not, what is your suggestion?

2. Are you satisfied with the Inn Programs? Do you prefer any particular format, i.e. outside speakers, panel discussions, role plays, videos, joint programs, etc. What is your suggestion for future programming?

3. Do you want to have the Holiday Party at Dolce again with entertainment? If not, what is your suggestion?

4. We are anxious for ALL Inn members so participate in the success of our organization. Please express your interest(s) in volunteering to:

- Participate in a program
- Participate in membership recruitment and welcoming
- Participate in planning our strategic planning mini retreat
- Participate in the National Inn "Achieving Excellence" Program
- Other - please specify

5. Are you comfortable with current Inn dues at \$450/year? If not, what do you suggest?

6. Have you utilized the American Inn of Court Website? Describe your experience.

7. We encourage our members to introduce the Inn to prospective new members. First time participants come to the dinner and program free of charge (as a guest of the Inn). Can we count on you to introduce potential new member(s) to our Inn?

8. The National Inn encourages the participation of younger/less experienced members.  
Do you support this position?  
What groups should we contact in that effort?

9. Does the Inn reasonably reflect the diversity of the legal community? If not, why and what should we do about it?

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Name: